

Privacy Policy

The Arc of Texas has created this Privacy Policy to explain why we collect particular information and how we will protect your personal privacy within our website. The following discloses our information gathering and dissemination practices for the website located at the URL www.thearcoftexas.org.

In order to fully understand your rights, we encourage you to read this Privacy Policy. The Arc of Texas reserves the right at any time and without notice to change this Privacy Policy simply by posting such changes on our site. Any such change will be effective immediately upon posting.

Because we want to demonstrate our commitment to your privacy, this Privacy Policy notifies you of:

1. What personally identifiable information of yours is collected through the Site
2. Who collects such information
3. How such information is used
4. With whom your information may be shared
5. What choices you have regarding collection, use and distribution of your information
6. What kind of security procedures are in place to protect the loss, misuse or alteration of information under our control
7. How you can correct any inaccuracies in your information

Questions regarding this statement should be directed to The Arc of Texas by sending an email to info@thearcoftexas.org

Please reference this Privacy Policy in your subject line.

What Information We Collect and How We Use That Information

Throughout The Arc of Texas website, in particular when creating a membership registration, donating online, completing an action alert, registering for a special event, purchasing a product, or completing various survey forms -- visitors are asked to list name, address, and other personal contact information. Information collected is specifically and knowingly provided by site visitors and may include name, email address, format preference (HTML vs. text), address, telephone number, interests and other similar information.

The Arc of Texas has partnered with NEON CRM, an Internet software and services company that provides online electronic Constituent Relationship Management (eCRM) solutions for nonprofit organizations. Information collected through The Arc of Texas is securely stored through NEON, and is only accessible to a few Arc of Texas employees. The Arc of Texas and NEON will not disclose visitor's name or other personally identifiable information (such as e-mail address or phone number) to any party.

Neither The Arc of Texas nor NEON store sensitive information such as credit card numbers. When an online transaction is completed through The Arc of Texas website, such as a charitable

contribution, credit card information is used solely for the purpose of completing that specific transaction and is not retained in The Arc of Texas or NEON database.

The Arc of Texas will not sell, share or exchange personal contact information collected from this Web site with other organizations. Visitors to The Arc of Texas website are not required to share any personally identifiable information. Users who do not wish to share personal information when visiting The Arc of Texas website can still access the Network's Web pages and the valuable information provided.

Internet Protocol Address

We collect an IP address from all visitors to our Site. An IP address is a number that is automatically assigned to your computer when you use the Internet. We use IP addresses to help diagnose problems with our server, administer our Site, analyze trends, track users' movement, gather broad demographic information for aggregate use in order for us to improve the site, and deliver customized, personalized content. IP addresses are not linked to personally identifiable information.

Use of "Cookies"

Our Site may use cookies to enhance your experience while using our Site. Cookies are pieces of information that some websites transfer to the computer that is browsing that website and are used for record-keeping purposes at many websites. Use of cookies makes web-surfing easier by performing certain functions such as saving your passwords, your personal preferences regarding your use of the particular website and to make sure you don't see the same ad repeatedly. Many consider the use of cookies to be an industry standard.

Your browser is probably set to accept cookies. However, if you would prefer not to receive cookies, you can alter the configuration of your browser to refuse cookies. If you choose to have your browser refuse cookies, it is possible that some areas of our Site will not function properly when you view them.

Security

All information provided to The Arc of Texas is transmitted using SSL (Secure Socket Layer) encryption. SSL is a proven coding system that lets your browser automatically encrypt, or scramble, data before you send it to us. We also protect account information by placing it on a secure portion of our site that is only accessible by certain qualified employees of The Arc of Texas. Unfortunately, however, no data transmission over the Internet is 100% secure. While we strive to protect your information, we cannot ensure or warrant the security of such information.

Other Websites

Our Site contains links to other websites. Please note that when you click on one of these links, you are entering another website for which The Arc of Texas has no responsibility. We encourage you to read the privacy statements on all such sites as their policies may be different than ours.

Contacting the Website

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, you can contact:

The Arc of Texas
8001 Centre Park Dr.
Austin, TX 78754

You can also send an email to: info@thearcoftexas.org